

Team Dental at River Oaks

16689 River Ridge Blvd.
Woodbridge VA, 22191
(703) 221-9759

Cancellation/Failed Appointment Policy And Primetime Appointments

Primetime Appointments

We know how conflicting doctor's hours can be with most patients' schedules, so we have tried our best to accommodate your needs. We are open during evening hours on Mondays and Tuesdays, early mornings on Wednesday and Thursday, we are also open two Saturday a month for your convenience. These Primetime Appointments are for treatment only and for those patients that do not fail appointments regularly.

Cancellation/No Shows Policy

In order for us to provide you with our best treatment, we need you to keep your appointments. Your appointment constitutes an agreement between Team Dental and yourself to be here at the agreed upon time.

A failed appointment is defined as: **An appointment that has been canceled/rescheduled within 24 hours of appointment time or failure to show up for a scheduled appointment.**

Example: If you have an appointment on Wednesday, and you call Tuesday to cancel/rescheduled, it is a failed appointment.

The following will be assessed for each scheduled and failed appointment:

- **\$30 charge per hour scheduled.**
- **For appointments where the treatment is more than \$400, a reservation is required with a non-refundable 7% deposit, which will be lost if it's a failed appointment.**

Your oral health is as important to us as it is to you! Therefore, you can count on us to be here for your dental needs. We need you to be here as well!

Respectfully,
Team Dental at River Oaks

Signature: _____ Date: _____